

This is **Intertruck**



our **Mission Statement:**

To be our customers' first choice for commercial vehicle products and supply chain services by providing industry-leading solutions

Unipart Group



UNIPART GROUP

Unipart Group is a leading third party logistics provider and a consultant in operational excellence. Operating across a range of market sectors including automotive, commercial vehicle, leisure, marine, manufacturing, mobile telecoms, rail, retail and technology, Unipart offers a breadth of services from third party logistics to expert consultancy.

But what sets us apart is a culture that engages people at every level of the business in delivering outstanding customer service while focusing on continually improving our day-to-day operational performance.

At the heart of this culture is The Unipart Way, our company philosophy. The Unipart

Way enables all our employees to achieve more than they might have expected through the learning and mastery of Lean tools and techniques, the continual use of that knowledge to improve our operations and the sharing of those improvements through our knowledge management systems.

Walk into any Unipart location and the difference is clear. In every aspect of our business, teams of people are using a consistent, integrated Lean toolkit that empowers them to deliver more for their customers.

The benefits to our customers are clear; like Vodafone, Sainsbury's, Homebase, Jaguar, Network Rail, Sky and many others, you can trust Unipart to deliver for your business.

Intertruck



Intertruck, part of Unipart Commercial Vehicle, is a national network of over 40 branches, offering a complete range of Truck, Trailer, Light Commercial Vehicle, Bus & Coach, Municipal, Specialist & Off-Highway parts to fleet operators and independent repairers both large and small.

In partnership with the major industry leading brand name suppliers, and supported by our national distribution centres, we offer excellent product availability, unrivalled commercial vehicle product knowledge, competitive pricing and rapid delivery, making Intertruck, “The name to keep you on the road”.

As the definitive supplier of all makes of truck and trailer parts throughout the UK, Intertruck is dedicated to reducing your vehicle costs by offering parts, that are the same quality – and often the very same products – as those offered through the OE manufacturers and their dealerships.

- National Branch Coverage
- OE Quality Product Ranges
- Industry Leading Brand Names
- Off-the-Shelf Availability
- National Distribution Centres
- Technical Support
- Fast Delivery Service
- Competitive Pricing
- Professional Branch Staff



In partnership with industry leading brand names, Intertruck provides customers with an unparalleled product range of OE matching quality parts across the Truck, Trailer, LCV, PSV, and Off-Highway market sectors. Below illustrates a sample of the broad product range and brand strength available from each of the Intertruck branches.

Braking



THE OPERATORS CHOICE



WINNARD



KNORR-BREMSE

WABCO



- Air Braking
- Discs
- Drums
- Pads
- Linings
- Calipers - air & hydraulic operated
- Slack Adjusters
- Automatic Brake Adjusters
- Brake Shoe Reline



Steering & Suspension



LEMFOEDER



SACHS



Firestone



MERITOR



SCHWABER

- Airsprings
- Rubber Suspension Parts
- Road Springs
- Trailing Arms
- Steering & Suspension components
- Shock Absorbers
- Power Steering components



Our Products & Suppliers

Engine & Exhaust



- Filtration
- Turbo Chargers
- Full Exhaust Systems
- Mountings and Fittings
- Emission Technology



Transmission



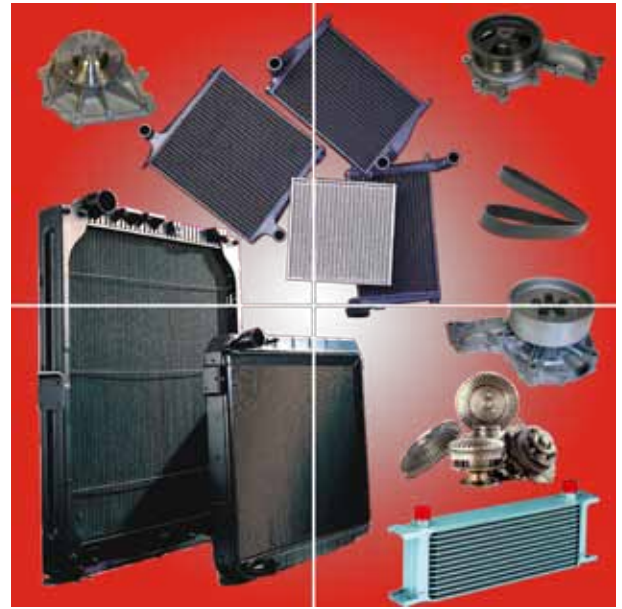
- CV Clutch Kits
- LCV Clutch Kits
- Solid & Dual Mass Flywheels
- Clutch Bearings
- Gearboxes
- Propshafts
- Transmission components



Cooling



- Radiators
- Intercoolers
- Water Pumps
- Oil Coolers
- Viscous Fans
- Air Conditioning
- Vehicle Refrigeration



Electrical Parts



- Batteries
- Lighting
- Beacons
- Lightbars
- Bulbs
- Starters
- Alternators
- Reversing Systems
- Wiper Blades



Our Products & Suppliers

Trailer Parts



- Axle/Suspension Components
- Camshafts
- Landing Legs
- Fifth Wheels
- Spray Suppression
- Mudwings
- Marker Boards
- Air/Electrical Susies
- Body Parts
- Load Restraint



Tools & Consumables



- Hand Tools
- Workshop Equipment
- Oils & Lubricants
- Greases
- Antifreeze
- Adblue
- Workshop Consumables
- Health & Safety
- Vehicle Valeting & Cleaning



Our Customers



Intertruck services all segments of the commercial vehicle aftermarket from its national branch network:

- Truck
- Trailer
- Light Commercial Vehicle
- Bus & Coach
- Municipal
- Specialist
- Off-Highway

As a national distributor, our strength is the ability to serve both national blue chip fleets and independent repairers alongside local and regional operators and workshops.

We pride ourselves on our customer intimacy and operational excellence at depot level, which reinforce and support our national agreements.

Intertruck responds to each customer with an integrated range of services and solutions that meets and exceeds their requirements, from product supply to complex value adding services designed to improve their operations and processes.



Adding Value

Intertruck's offer, in partnership with the major industry leading brand names, is not limited to excellent product availability, competitive pricing, rapid delivery and national distribution.

We can also help to improve business efficiencies and processes within commercial vehicle operators' or repairers' businesses through:

- **Fleet and Workshop Management Software**

- Modular system for:
 - Independent fleet operator
 - Single site workshop
 - Larger fleet operators and multi-site service centres

- **Flexible Invoicing options**

- Central invoicing
- E-Trading
- Point of sale

- **National Pricing**

- Nett prices and discounts
- Central control
- Consistency across all sites

- **Account Management**

- Dedicated Account Manager
- Management Information by workshop, part or vehicle
- Regular review process at all levels

- **Dedicated Customer Service and Support Function**

- Head Office contact
- Compliance to agreed programmes
- Central order point provision

- **National Brake Reline**

- Accredited brake re-line workshops
- OE quality linings

- **Imprest Stock**

- Reduced stock obsolescence
- Reduction in vehicle downtime
- Tailored profile to suit local requirements

- **24/7 Emergency Call Out**

- Reduction in vehicle downtime

- **Stores Management Programme**

- Onsite personnel & IT
- Release of capital employed
- Reduced administration costs and efficiency
- Total procurement outsourcing



Accredited to Supply



Certificate No. FS 550070

Intertruck is fully accredited for the supply of parts and services into the commercial vehicle market.

Intertruck is registered to ISO9001:2008

Intertruck bears the ISO registration mark. This is your assurance that our processes and suppliers are regularly subjected to rigorous, independent testing and reviews. In addition, the ISO registration mark also means that the quality systems in place at Intertruck are systematically assessed.

The registration mark is therefore Intertruck's commitment towards maintaining the highest possible standards:

- OE quality products
- Quality management systems in place to maintain the same high standards, week in, week out

Certified by BSI, the world's most respected standards body

member of



Intertruck is a member of the main industry bodies, as well as a supporter of the automotive industry's charity, BEN.

member of



supporter of



Contacts

- **Head Office**

2100 The Crescent
Solihull Parkway
Birmingham Business Park
Birmingham
B37 7YE

Tel: 0121 329 1213
Fax: 0121 329 1247

Email: enquiries@intertruckuk.com

- **Branch Network**

ANGLESEY	01248 423980
BIRMINGHAM	0121 766 8804
BRIDGEND	01656 657257
BRISTOL	0117 955 3491
CARDIFF	029 2034 0666
CHELMSFORD	01245 281178
COATBRIDGE	01236 430383
COLCHESTER	01206 864406
DUBLIN	00353 1450 8388
ELLESMERE PORT	0151 355 0226
FELIXSTOWE	01394 676520
GLASGOW	0141 420 2480
GRAYS	01708 863121
HEATHFIELD	01626 834688
IMMINGHAM	01469 574108
LEEDS	0113 3855 810
LEICESTER	0116 236 4358
MAIDSTONE	01622 882228
MANCHESTER	0161 872 8777
NEWCASTLE	0191 460 6565
NORTHAMPTON	01604 675777
NORWICH	01603 429466
NOTTINGHAM	0115 928 2211
PETERBOROUGH	01733 314044
PLYMOUTH	01752 669373
PORTSMOUTH	023 9266 7641
PRESTON	01772 696668
READING	0118 918 0170
SHEFFIELD	0114 276 5050
ST ALBANS	01727 837175
STOKE	01782 323811
TEESSIDE	01642 608944
WOLVERHAMPTON	01902 862520



www.intertruckuk.com

The name to keep you on the road